

COMMUNITY ASSOCIATION

MAY 2019

Office Hours 8 AM to 4 PM M/T/W/F

#### YOUR COMMUNITY TEAM:

FirstService Residential 4800 Westlake Parkway Sacramento, CA 95835

24/7 Customer Service: (800) 428-5588 Email: westlakevillas@fsresidential.com

Westlake Villas Insurance: Rick Russo (800) 281-7873

General Manager Danielle McKinney (916) 928-9900 Danielle.McKinney@fsresidential.com

Assistant Community Manager Cali McVay (916) 293-4741 Cali.McVay@fsresidential.com

Paladin Private Security (916) 331-3175

HB Towing (916) 339-3002

Community Website: www.westlakevillashoa.com



# Community News

### **Pool Season Reminders**

Beginning on May 17, Westlake Villas will have a pool monitor. The pool monitor will request to see your key fob, ask that you sign in and what your unit number is. Their primary role as a pool monitor is to ensure that everyone is able to enjoy the pool peacefully and safely.

The following are some of the primary responsibilities of the pool monitor:

- ♦ Ensure adult supervision is present when needed and as required
- ♦ Prevent children from running, diving and rough play
- Prevent alcohol consumption, loud music and smoking
- ♦ Ensure the cleanliness of the pool area
- Ensure that residents don't exceed the allotted amount of guests (four guests per unit)
- Remove intruders

#### Westlake Villas Pool Rules & Regulations

Hours: 6 AM-10 PM

**Registration:** Homeowners and residents must be properly registered with the Association Management in order to use the poolpatio amenities.

**Guests:** The number of guests shall be limited to no more than four (4) persons per unit.

**Food and Drink:** Alcoholic beverages are not permitted in the pool area. No food or beverages of any kind shall be in the water at any time.

No Glass Containers.

No Smoking Permitted.

**Radios:** Radios, record players and other audio devices are not permitted in the pool-patio areas unless they are used with earphones.

**Swimming/Spa Activities:** Follow all posted guidelines. No horseplay of any kind is permitted in the pool-patio areas.

**Patio Furniture:** Patio furniture shall always be returned to the original location.

**Enforcement of Pool Rules:** You can contact Paladin Private Security at any time for assistance in enforcing all rules.

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#### **Pet Owner Courtesy's**

Please leash your pets when walking them. Leashing your pet is not only for other pets safety, but for the safety of your pet as well.

Dog waste is a continuing problem at Westlake Villas despite the four pet waste stations located on the property. We need everyone's help to keep the community clean, so please clean up after your pets or report residents who are not cleaning up after their pets.

If you have a dog, please limit the amount of noise emitting from your pet. Excessive barking may disturb your neighbors.

With the upcoming hot summer weather, please remember that the garage is not a temperature controlled environment and is not a healthy place for your pet. Garages quickly become too hot and stuffy, which can lead to heat stroke.

The garage is often a place where people store their motor oil and anti-freeze, these types of liquids could cause significant health problems for your pet.

#### Waterwatch is now Conservice

Last month, the WaterWatch Corporation announced that they've joined the Conservice family.

WaterWatch was previously billing homeowners for water, storm drain and garbage. This will now be done by Conservice.

If you have any questions about the change, please contact the Conservice Customer Service department between 8 AM–10 PM EDT by calling 1-844-824-0022.

#### **Paladin Private Security**

Effective on June 1, 2019, Paladin Private Security will be joining First Security Services (FSS).

FSS will be ushering in a fleet of new vehicles and incorporating updated uniforms for the officers.

Our current contract with Paladin will remain the same under FSS. Patrols will be completed one (1) to two (2) times a day between 6 AM and 8 PM and three (3) times overnight between 8 PM and 6 AM.

You will still be able to call 916-331-3175 for 24/7 assistance.

# Save the Date!

The Annual Community BBQ will be held on Saturday, July 20.

More information to come!

## **Parking Reminders**

Please remember that resident vehicles must be parked in their garage. If you have a second vehicle, the 2019 parking permit must be displayed in order to avoid being towed. Leaving a note on the dashboard will **not** exempt you from getting towed.

Guest parking is available from 8 AM–8 PM. There is no overnight guest parking in the Association at this time. Parking is prohibited in the alleyways or in front of fire lanes, parking in these areas is grounds for towing at anytime of the day.

Any vehicle towed is at the owners expense and can be reclaimed by calling HB Towing at 916-339-3002.

# May 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	<b>6</b> Garbage	7	8	9	10	11
12  Mother's Day	13  Recycling & Garbage	14	15	16	17	18
19	<b>20</b> Garbage	21	22	23	24	25
26	27 Memorial Day Recycling & Garbage Office Closed	28 6 PM Board Meeting	29	30	31	

<sup>\*</sup>To order replacement trash cans or arrange for an additional pick up, please call the City of Sacramento at 3-1-1.