



Westlake Villas

COMMUNITY ASSOCIATION

NOVEMBER 2018

Community News

2019 Parking Permits

Here's what you will need and you need to know in order to pick up next years permit:

- A completed/updated Homeowner Occupied or Tenant Occupied Form in order to collect the new permit. You can turn the form into Management at your pick up time, or prior to your pickup. If you need a copy of the Homeowner Occupied or Tenant Occupied Forms, they are available at WestlakeVillasHOA.com under the Forms tab.
- There is NO charge to obtain your new permit so long as you are able to exchange your blue 2018 Permit for the new 2019 Permit. If you have lost your 2018 Permit and are unable to exchange it for your new permit, the cost for the replacement will be \$30. Payment for replacement permits is payable by check or money order only. Cash and card are not accepted in the office.

Please remember that residents with two car garages are not provided with additional parking beyond their garage. If you have a one car garage, you are allotted one parking permit only. Garages are not to be used for storage.

If you only have one vehicle please park in your garage to keep spaces open for other residents. Parking permits are available for pick up on Mondays, Wednesdays, and Fridays from 10 AM–12 PM or 2–4 PM in November and December. The blue 2018 Permits will be good until January 11. After January 11, Management will not be responsible if vehicles are towed for having an outdated permit.



Office Hours

The General Manager will be on vacation November 12–November 16. Cali Lewis, the Assistant Community Manager, will be onsite Monday, November 12 and Wednesday, November 14. If you have any questions during the office closure, you can contact Cali when she is offsite at (916) 293-4741. If you have a property threatening emergency, please contact our 24/7 Call Center at (800) 428-5588.



Upcoming Board Meetings

The Annual Meeting of the Board of Directors will be held on Thursday, November 8, 2018 at 6:00 PM in the Westlake Villas Clubhouse.

Office Hours
8 AM to 4 PM
M/T/W/F

YOUR COMMUNITY TEAM:

FirstService Residential
4800 Westlake Parkway
Sacramento, CA 95835

24/7 Customer Service:
(800) 428-5588
Email: westlakevillas@fsresidential.com

Westlake Villas Insurance:
Rick Russo
(800) 281-7873

General Manager
Danielle McKinney
(916) 928-9900
Danielle.McKinney@fsresidential.com

Assistant Community Manager
Cali Lewis
(916) 293-4741
Cali.Lewis@fsresidential.com

Paladin Private Security
(916) 331-3175

HB Towing :
(916) 339-3002

Community Website:
www.westlakevillashoa.com



FirstService
RESIDENTIAL

Gutter Cleaning

JD Cleaning will be onsite for the Annual Gutter Cleaning from December 3–December 21. They will be working during the hours of 9 AM–5 PM.

Please be cautious of their work zones and vehicles, and for your privacy please remember to close your window coverings.

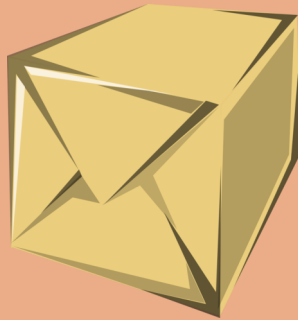


Package Deliveries

Management *does not* accept or sign for packages on behalf of the residents. There has been an increase of delivery drivers stopping at the office to drop off packages because of requests that have been left by the purchaser(s) directing them to do so if no one is home to accept the package. Management has been turning away these package deliveries.

To ensure packages are received by you, please request for the package to be signed for or have the item delivered to a secure location.

For Amazon packages, you may also have your item delivered to the Amazon lockers at one of the local grocery stores. Some of our Westlake Villas residents have even signed up to have a PO Box at the AIM Mail Center in the Walgreens Shopping Center.



Reminder for Pet Owners

Dog waste is an ongoing problem at Westlake Villas despite the four pet waste stations located on the property. We need everyone's help to keep the community clean, so please clean up after your pets or report residents who are not cleaning up after their pets.



Trash Cans Everywhere

Recently the Association has noticed an increase in trash cans being left in the common area after trash day. Once emptied, trash cans are required to be returned to the interior of the garage that evening or by the next morning at the latest. This is a requirement under the Association's community rules.

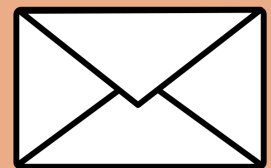
If the can is too large to fit into the garage, you can contact the city of Sacramento at 311 or (916) 264-5011 and asked to be switched to a smaller can. You have the choice between a 30 or 60 gallon bin. The charge for the bins is a flat rate, no matter the size.

The City no longer paints numbers on the bins, so Management recommends that you purchase number stickers from a hardware store and place them on your bin. If the City misses your collection, contact them directly and they will send someone back out that day or the following day by 6 PM. If your trash can has a strong odor, management recommends after trash day that the interior of the trash can be washed out with dish soap. We appreciate every member of the community doing their part to keep the property looking its best!



Anonymous Correspondence

Please remember that the Association *does not* respond to or address anonymous (unsigned/unknown) correspondence. When a violation or complaint is submitted, the identity of the party submitting remains anonymous to other parties. With unsigned/unknown complaints, the Board cannot confirm the information and/or provide necessary feedback. Please remember when submitting a complaint voicemail or voicemail to include your name, unit number, violation you are concerned about and the date and time it occurred.



November 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5 <i>Garbage</i>	6	7	8 <i>6 PM Annual Meeting</i>	9	10
11	12 <i>Recycling and Garbage</i>	13 <i>Office Closed</i>	14	15 <i>Office Closed</i>	16 <i>Office Closed</i>	17
18	19 <i>Garbage</i>	20	21	22 <i>Thanksgiving Office Closed</i>	23 <i>Office Closed</i>	24
25	26 <i>Recycling and Garbage</i>	27	28	29	30	

*To order replacement trash cans or arrange for an additional pick up, please call the City of Sacramento at 3-1-1.